

Rights of the patient and his/her family

- Right to receive care without discrimination
- Right to a dignified and respectful treatment
- Right to privacy and confidentiality of information
- Right to perform inter-consultations on his/her diagnosis or treatment
- Directives in advance: Example: Right to refuse resuscitation procedures
- Reported consent: right to consent or to deny consent to the procedures indicated
- Right to receive information about his/her care process and to request a copy of the medical record
- Right to participate in investigation protocols available at the Hospital Aleman

Duties of the patient and his/her family

- To provide truthful information about his/her personal data
- To take care of the facilities, materials and medical teams made available to him/her
- To provide a respectful treatment to the staff assisting him/her
- To sign the medical record and/or volunteer discharge in case of rejection of medical indications

